



BOOKING CONDITIONS FOR PITCHES:

1. BOOKING CONDITIONS:

DEPOSIT:

- € 50.00 (for each pitch) for stays up to 5 nights
- € 100.00 (for each pitch) for stays longer than 5 nights
- sending by bank transfer to:
CAMPING ORTA by Carlo Guarnori,
BANCA GENERALI
IBAN: IT36Z0307501603CC8000801356
BIC / SWIFT: BGENIT2T
- in the reason for the payment indicate: name and surname, type of the booked pitch and the reference period. Once the transfer has been made, the final confirmation will be sent to the guest

SEND PERSONAL DATA:

- copy of the valid identity documents (via e-mail) of everybody
- a mobile phone number

MINIMUM RESERVATION:

- weekly during the high season
- minimum 3 nights in the remaining periods subject to availability and authorization from the Management

For organizational reasons, the Management reserves the right to change the reserved pitch, guaranteeing one with the same characteristics or of a higher level, respecting the customer's needs.

2. TERMS OF CANCELLATION AND DEPOSIT RETURN:

- requests for changes or booking cancellations are accepted only by e-mail (info@campingorta.it)
- 100% refund of the amount less the booking fee of € 15.00 for requests received up to 60 days before the expected date of arrival
- refund of 50% of the amount less the booking fee of € 15.00 for requests received between 59 and 30 days before the expected date of arrival
- no refunds for requests received between the 29th day prior to the expected date of arrival and the day of arrival
- the refund, where due, will be sent by bank transfer within 90 days from the date of cancellation

3. METHODS AND TERMS OF PAYMENT:

- we accept payments in cash, with credit cards (VISA / MASTERCARD) and debit cards
- cheques are not accepted
- for cash payments there is a 5% discount, but it cannot be combined with special prices
- the customer must show any affiliated cards at the time of check-in, otherwise the cost relating to the agreement will not be applied; these agreements cannot be combined with current offers and are valid only for standard pitches
- the total balance of the stay must be paid on the day of arrival or at the latest within the following 2 days at the following time: from 8:30 to 15:30
- in the case of late arrival and / or early departure, the entire amount relating to the reservation will be charged
- the rates are per day regardless of the time of arrival; the day of departure will also be counted if this occurs after 12:00 (maximum check-out time)

4. TOURIST TAX: € 0.50 per person per night (children up to 9 years old excluded)

5. ARRIVAL AND DEPARTURE:

- check-in: 12:00 - 19:30
- check-out: 8:30 - 12:00
- upon arrival, the customer must present all valid identity documents
- the reserved pitch will remain available to the customer until 18:00 on the day of arrival; after this time, unless previously communication, the pitch will be available for other customers

6. PARKING SPACE:

- the customer is required to park the car in the parking spaces indicated on the campsite map and not in the pitches (unless otherwise indicated by the Management) with the exception of pitches from n. 8A to n.12A for which the customer is obliged to park their car on them in order to avoid paying an additional cost
- each extra car will be subject to an additional cost as per price list

7. GUESTS:

Any guests (other people than those for whom the reservation was made) who will stay in the reserved pitch, must be declared in advance at the Reception and will be required to pay the amount as per price list and the tourist tax

8. DAILY VISITORS:

- visitors are not allowed without prior authorization from the Management *; the same, if authorized, will be required to present a valid identity document at the reception and to pay the amount due as per price list
- the customer is required to ensure that their visitors are in possession of the authorization of the Management and is responsible for their behavior within the campsite
- it is strictly forbidden for unauthorized persons to enter the campsite; people who will be surprised without authorization will be reported for house-breaking pursuant to art. 614 of the Italian Penal Code

* Please read the guidelines relating to the pandemic situation: currently and until subsequent changes, daily visits by relatives and friends are not allowed in order to limit the possibility of contagion

9. **PET:**

- pets are allowed in the campsite, and are subject to a cost as per price list
- the customer is required to declare their presence at the time of booking and check-in

10. **PRICE LIST AND CAMPING RULES:**

At the time of booking, the customer declares to have read the Price List and the Campsite Regulations and at the same time declares to accept and respect them in all their parts

Camping Orta